



# **ORGANIZATION MANUAL**

**2011-2012**

**A GLOBAL FAMILY**



# A Global Family

**Related by a Common Heritage of Quality, Yet Separate and Distinct**

Did you know that ANSI-ASQ National Accreditation Board (ANAB and ACLASS brands), ASQ, and RABQSA International are part of the same family? Each of these separate and distinct organizations offers unrivaled competence in its own sphere. If you're looking for ways to improve a business or a community every solution you might need can be found among this family of companies. Certification and accreditation. Training. Access to knowledge and networking.

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Quality solutions start with a solid body of knowledge. ASQ has been developing this foundation for more than 60 years and spreading it through membership, training, learning programs, and certification of individuals. ASQ now shares it with the world. The same quality fundamentals form the foundation of management systems that can be audited and assessed against international standards. Certifying individuals and training providers within these management systems-based schemes—as well as industry-based schemes—is the role of **RABQSA International**. Accreditation of management system certification bodies, testing and calibration labs, and other organizations operating under the guidance of international standards is performed

by the **ANSI-ASQ National Accreditation Board**, which functions as the U.S. national accreditation body. These independently governed organizations offer a full spectrum of capabilities.



## ANSI-ASQ National Accreditation Board ANAB and ACLASS brands

**ANAB** assesses and accredits certification bodies that demonstrate the competence to audit and certify organizations conforming to management systems standards.

**ACLASS** provides accreditation to international standards for testing and calibration laboratories, for inspection bodies, for reference material producers, and for proficiency testing providers.

Based in Milwaukee, Wisconsin, USA, and with an office in Alexandria, Virginia, USA, the ANSI-ASQ National Accreditation Board is a nonprofit, non-governmental organization that is jointly owned by ASQ and the American National Standards Institute (ANSI).

[www.anab-aiclass.org](http://www.anab-aiclass.org)



## ASQ

Headquartered in Milwaukee, Wisconsin, USA, **ASQ** is a global community of quality experts whose 80,000 members work in all fields and industries. ASQ's vision is to become the community of choice for everyone who seeks quality concepts, technology, and tools to improve themselves and their world.

ASQ provides local access to professional development, certification, knowledge, and information services to ASQ members in more than 150 countries. ASQ now has offices in Mexico, China, India, and, soon, Brazil. Through ASQ, individuals anywhere in the world may become certified in any of 16 different areas of quality expertise.

[www.asq.org](http://www.asq.org)



## RABQSA International

**RABQSA** designs, develops, and delivers personnel and training certification services to meet industry needs. Personnel certification is for individuals seeking recognition of their skills and qualifications in areas such as auditing and inspection.

RABQSA's certification for training providers, courses, and examinations gives evidence to industry that a course is being delivered and examined in a reliable and consistent manner by competent trainers and examiners.

Principal offices are located in Sydney, Australia; Milwaukee, Wisconsin, USA; and Seoul, Korea.

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404	Montreal Francophone	Roger Pelletier	514-476-5956	Veronika Keller	Jean-Marie Richard
405	Kitchener	Gurvinder Singh Babbrah	519-894-2237	Dinesh Daya	Stephen M. Woodall
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409	Calgary	Todd L. Gionet	403-936-2637	Richard J. Barnett	Timothy X. Yaworski
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1309	Northern Colorado				
1310	Mid-Missouri	Ralph Haynes	573-893-3040		M. Marsha Irby
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1420	Southeast Texas:Beaumont				
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<b>Georgia</b> Macon State College Southern Polytechnic University	Middle Georgia Section 1525 Greater Atlanta Section 1502	<b>Pennsylvania</b> Pennsylvania State University	North Central Pennsylvania Section 501
<b>Illinois</b> Bradley University Northern Illinois University  Southern Illinois University – Carbondale	Heart of Illinois Section 1211 St. Charles/Fox Valley Section 1208 St. Louis Section 1304	<b>Texas</b> Lamar University Texas A&M University – Commerce University of Houston University of Texas at Austin University of Texas – El Paso University of Texas – Pan American	Southeast Texas Section 1420 Dallas Section 1402 Greater Houston Section 1405 Austin Section 1414 Greater El Paso Section 1401 Lower Rio Grande Section 1425
<b>Indiana</b> Indiana University – Purdue University Indianapolis Purdue University Purdue University Calumet	Indianapolis Section 903  Lafayette Section 917 Northwest Indiana Section 1011	<b>Utah</b> Brigham Young University	Salt Lake Section 615
<b>Iowa</b> State University of Iowa	State University of Iowa 1303	<b>Wisconsin</b> University of Wisconsin – Madison	Madison Section 1217
<b>Kansas</b> Wichita State University	Wichita Section 1307	<b>Puerto Rico</b> University of Puerto Rico – Aguadilla Regional College University of Puerto Rico – Mayaguez	Puerto Rico Section 1500 Puerto Rico Section 1500
<b>Kentucky</b> Eastern Kentucky University	Lexington Section 911	<b>Mexico</b> CETIS 61 DGETI Guanajuato CETis No. 62 Instiuto Tecnologico de Ciudad Juarez ITESM Campus Monterrey, Mexico ITESM Campus Queretaro ITESM-CEM Universidad Autonoma de Chihuahua Universidad de Celaya Universidad de Guanajuato Universidad de Monterrey, Mexico Universidad Tecnologica de Leon	Juarez LMC Lower Rio Grande Section 1425 Juarez LMC Lower Rio Grande Section 1425 Mexico City LMC Mexico City LMC Juarez Section LMC Mexico City LMC Mexico City LMC Lower Rio Grande Section 1425 Mexico City LMC
<b>Michigan</b> Central Michigan University Ferris State Grand Rapids Macomb Community College Muskegon Community College Western Michigan University	Saginaw Valley Section 1004 Grand Rapids Section 1001 Greater Detroit Section 1000 Greater Muskegon Section 1002 Battle Creek/Kalamazoo Section 1003		
<b>Minnesota</b> Century College University of Minnesota	Minnesota Section 1203 Minnesota Section 1203		
<b>Missouri</b> Northwest Missouri State University University of Central Missouri	Kansas City Section 1301 Kansas City Section 1301		
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ASQ's mission is "To be the community of choice" for everyone who seeks quality technology, concepts, or tools to improve themselves and their world. ASQ has designed a dynamic community strategy to engage members through new and enhanced access points to share interests, network, and engage around diverse needs. There are more than 150 online communities including Women in Quality, Consultants, Minorities in Quality, New to Quality, and Young Quality Professionals. To join an ASQ community, visit <http://community.asq.org> or contact Jeanine Becker, staff liaison at [jbecker@asq.org](mailto:jbecker@asq.org).

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	<b>As of June 30, 2011</b>
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Senior	29,514
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Student	3,599
Fellows	589
Honorary	7
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<b>TOTAL</b>	<b>79,964</b>




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